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www.completewomensimaging.com

Patient Satisfaction Survey

Valued Patient:

Our mission is to provide the highest quality care in the most patient friendly manner possible. We believe that you are the best person to tell us how we are doing in achieving it. Please take a moment to tell us how well we are doing.

ate of Visit: Have you been here before Yes No				
Reason for Visit: □ Mammogram □ Sonogram □	Biopsy □ Bon	e Densi	ty	
How would you rate these? $5 = \text{Excellent} \qquad 4 = \text{Good}$	3 = Poor			
Overall understanding and caring of the staff?		5	4	3
Overall quality of care provided?		5	4	3
Courtesy of the registration staff member?		5	4	3
Timeliness of the process?		5	4	3
Ease of scheduling?		5	4	3
Courtesy of the technical staff?		5	4	3
Personal accommodations?		5	4	3
Cleanliness of facility?		5	4	3
Ease of access to facility?		5	4	3
Your satisfaction from time of arrival to discharge?		5	4	3
Whom may we thank for referring you to our facility? □ Family/Friend □ Radio □ LI Woman				
	☐ Pathmark Pharmacy Ad			
	□ Othe	□ Other Publication		
Will you recommend this Center to your friends				
and relatives?	Ye	es	_ Maybe	No
If "yes", why?				
If "maybe or no", why?				
What was the most positive thing about your experience?				
How could we improve our services?				
Thank you for completing our Survey!				